

### All Passenger and Light Truck Tires

In order to serve our dealer network more efficiently we have revised our list of Authorized Freight Carriers. Due to the disparity in freight costs, it is imperative that the authorized carrier for each state be used when shipment to a service center is necessary. *Yokohama Tire Corporation reserves the right to charge back the cost difference, to the dealer, if the authorized carrier is not used.* Please refer to the following state-by-state listing for your designated Service Center location and authorized freight carrier(s).

**The Yokohama Technical Service Representative must be contacted for shipment authorization. This authorization is required for the shipment to be received freight collect.**

#### Louisville

800-368-8852 ext. 4402  
(Warranty Claims Representative)  
Yokohama Tire Corporation  
6101 Cane Run Road  
Louisville, KY 40258

#### Fullerton

800-423-4544 ext. 3941  
(Warranty Claims Representative)  
Yokohama Tire Corporation  
601 S. Acacia Ave.  
Fullerton, CA 92831

| State         | Service Center | Authorized Carriers               | Customer Support             |
|---------------|----------------|-----------------------------------|------------------------------|
| Alabama       | LV, KY         | Averitt Express                   | 800-283-7488                 |
| Alaska        | N/A            | N/A                               | N/A                          |
| Arizona       | FT, CA         | Choice Transportation             | 888-323-7892                 |
| Arkansas      | LV, KY         | Averitt Express                   | 800-283-7488                 |
| California    | FT, CA         | Dura (S. CA)<br>Roy Miller (N.CA) | 909-595-8100<br>800-336-5673 |
| Colorado      | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Connecticut   | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Delaware      | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Florida       | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Georgia       | LV, KY         | Averitt Express                   | 800-283-7488                 |
| Hawaii        | N/A            | N/A                               | N/A                          |
| Idaho         | FT, CA         | Choice Transportation             | 877-242-8548                 |
| Illinois      | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Indiana       | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Iowa          | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Kansas        | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Kentucky      | LV, KY         | Averitt Express                   | 800-283-7488                 |
| Louisiana     | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Maine         | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Maryland      | LV, KY         | R & L Carriers                    | 800-543-5589                 |
| Massachusetts | LV, KY         | R & L Carriers                    | 800-543-5589                 |

| State          | Service Center | Authorized Carriers   | Customer Support |
|----------------|----------------|-----------------------|------------------|
| Michigan       | LV, KY         | R & L Carriers        | 800-543-5589     |
| Minnesota      | LV, KY         | R & L Carriers        | 800-543-5589     |
| Mississippi    | LV, KY         | R & L Carriers        | 800-543-5589     |
| Missouri       | LV, KY         | R & L Carriers        | 800-543-5589     |
| Montana        | FT, CA         | Choice Transportation | 877-242-8548     |
| Nebraska       | LV, KY         | R & L Carriers        | 800-543-5589     |
| Nevada         | FT, CA         | Choice Transportation | 877-242-8548     |
| New Hampshire  | LV, KY         | R & L Carriers        | 800-543-5589     |
| New Jersey     | LV, KY         | R & L Carriers        | 800-543-5589     |
| New Mexico     | FT, CA         | Old Dominion          | 800-257-2837     |
| New York       | LV, KY         | R & L Carriers        | 800-543-5589     |
| North Carolina | LV, KY         | Averitt               | 800-283-7488     |
| North Dakota   | LV, KY         | R & L Carriers        | 800-543-5589     |
| Ohio           | LV, KY         | R & L Carriers        | 800-543-5589     |
| Oklahoma       | LV, KY         | R & L Carriers        | 800-543-5589     |
| Oregon         | FT, CA         | Oak Harbor            | 800-909-6704     |
| Pennsylvania   | LV, KY         | R & L Carriers        | 800-543-5589     |
| Rhode Island   | LV, KY         | R & L Carriers        | 800-543-5589     |
| South Carolina | LV, KY         | Averitt               | 800-283-7488     |
| South Dakota   | LV, KY         | R & L Carriers        | 800-543-5589     |
| Tennessee      | LV, KY         | Averitt               | 800-283-7488     |
| Texas          | LV, KY         | R & L Carriers        | 800-543-5589     |
| Utah           | FT, CA         | Choice Transportation | 877-242-8548     |
| Vermont        | LV, KY         | R & L Carriers        | 800-543-5589     |
| Virginia       | LV, KY         | R & L Carriers        | 800-543-5589     |
| Washington     | FT, CA         | Oak Harbor            | 800-909-6704     |
| West Virginia  | LV, KY         | R & L Carriers        | 800-543-5589     |
| Wisconsin      | LV, KY         | R & L Carriers        | 800-543-5589     |
| Wyoming        | FT, CA         | Choice Transportation | 877-242-8548     |

*If for any reason you are unable to contact your Service Center for authorization please call 800-423-4544 ext. 8223 for assistance.*

**Ship warranty claim tires freight collect, Class 50 Scrap Pneumatic Rubber Tires, in accordance with the following guidelines:**

- Claim tires will be accepted only at the authorized Service Centers as listed.
- Only return tires exhibiting a warrantable condition. Yokohama reserves the rights to either return non-warrantable tire(s) freight collect or charge back to dealer freight and handling on non-warrantable tires. Minimum weight to qualify for a warranty claim shipment is 750 pounds. You may return tires at any time after reaching 750 pounds.
- If minimum weight cannot be attained, accumulated warranty claim tires may be returned after 45 days from previous claim tire return.
- For documentation purposes, **please note “Scrap Tires” on the bill of lading. DO NOT list the tires as “used.”** State legislation and government regulations prohibit transportation of “used” tires over U.S. Highways. Transporters/carriers must be registered and permitted to haul scrap tires.